



## PET FRIENDLY POLICY OF DIAMOND MALL

This Pet Friendly Policy is adopted by LIMAK DOOEL Skopje, with registered office at Zeleznicka no.31, Skopje (the “Operator”, “we” or “us”), as operator of the shopping center Diamond Mall in Skopje (“Diamond Mall”).

At Diamond Mall, we understand that pets are an important part of many families. We welcome well-behaved pets and their responsible owners to enjoy a pleasant shopping experience at our shopping center. To ensure the safety and comfort of all visitors, we have established the following pet-friendly policy. Please follow these guidelines when bringing your pets to our mall.

### **1. Leash and Containment**

- All pets must be securely leashed or placed in an appropriate carrier at all times while inside the Diamond Mall premises.
- Pets must be accompanied by a responsible adult and cannot be left tied outside or in the columns of the Diamond Mall
- Pets cannot be left without supervision in the common areas of Diamond Mall under any circumstances.

This helps prevent any unintentional interactions between pets and ensures the safety of all visitors.

### **2. Restricted Breeds and Dangerous Animals:**

- Dogs trained for attack and defense or those with a history of aggression must wear a muzzle at all times.
- Dogs belonging to the following breeds or its crosses or hybrids must carry a muzzle at all times, namely: American Staffordshire Terrier, Bull Terrier, Bullmastiff, Doberman, Dogo Argentino, Dogue de Bordeaux, Fila Brasileiro, Neapolitan Mastiff, Pit Bull Terrier, American Pit Bull Terrier, Canary prey, Rottweiler, Staffordshire Terrier, Japanese Tosa or American Bully.
- Owners of restricted breeds or potentially dangerous animals must carry registration documentation issued by the competent authority.

### **3. Pet Waste Management**

- It is prohibited for pets to discharge any waste in the buildings and common areas of the shopping center
- Owners must carry necessary cleaning utensils and clean any waste left by their pets.
- Owners are liable for any harm caused by their pets to persons or property.

### **4. Liability and Responsibility:**

- Owners assume full civil, administrative, or criminal liability arising from their pet's actions.
- In case of fines or convictions against the Operator due to pet-related incidents, the owners of such pets shall indemnify the Operator for any fines or damage incurred by the Operator.



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### **5. Exoneration from Responsibility:**

- Pet owners release the Operator of Diamond Mall from any responsibility for any damages, whether pecuniary or moral damages, caused by their pets.

### **6. Legal Compliance:**

- Owners must comply with all applicable laws and regulations regarding pet ownership, health, hygiene, and safety measures.

### **7. Right of Admission:**

- The Operator of Diamond Mall reserves the right of deny admission into Diamond Mall and may demand that pet owners or guardians and pets that do not comply with the terms and conditions of this policy or with the applicable laws and regulations are removed from the premises of Diamond Mall.
- The pet owner or guardian is directly responsible for any careless, reckless, or negligent conduct of their pet.

### **8. Restrictions on Allowed Animals:**

- Only dogs and cats are allowed as pets to be present on the premises of Diamond Mall. Reptiles, arachnids, birds, and other species are not permitted.

### **9. Waste Disposal**

- Owners must collect and remove pet excrement in designated garbage containers.

### **10. Access Restrictions:**

- Access of pets is limited to common areas of Diamond Mall. Entry into private areas requires explicit authorization from the owner/administrator/vendor in such private area.
- Pets must be carried in arms when using ramps and escalators, unless they are assistance animals (guide or therapy dogs).

### **11. Enforcement:**

- Entry in Diamond Mall will be denied to pets that do not comply with all terms and conditions set out in this policy.

Thank you for your cooperation in ensuring a safe and enjoyable shopping experience for all visitors to Diamond Mall.

**Disclaimer:** This policy is subject to change and may be updated as necessary to ensure the safety and comfort of all mall visitors and their pets. Please check for any policy updates or revisions on our website or at the entrances of Diamond Mall.